



ITEM	DISCUSSION
<p>FACILITY REPORTED INCIDENTS (FRI)</p>	<p>During September – December 2019, LHH submitted a total of 152 FRIs to CDPH; there were also 4 anonymous complaints from CDPH. These include allegations of abuse, adverse events and other reportable issues. CDPH have initiated investigation into some cases but final determination of deficiencies has not been determined for all cases.</p> <p><u>September: 33 cases (31 FRI; 2 anonymous complaints)</u> (21 no deficiencies; 9 pending; 3 investigation not started)</p> <ul style="list-style-type: none"> • 25 allegations of abuse <ul style="list-style-type: none"> ○ Resident to resident: 14 ○ Staff to resident: 6 ○ Other to resident: 1 ○ Drug event: 2 ○ Injury of unknown source: 2 • 2 theft/fiduciary abuse <ul style="list-style-type: none"> ○ Staff to resident: 1 ○ Other to resident: 1 • 2 adverse drug events • 2 potential privacy breach • 2 anonymous complaints <p><u>October: 52 cases (50 FRI; 2 anonymous complaints)</u> (8 no deficiencies; 37 pending; 7 investigation not started)</p> <ul style="list-style-type: none"> • 34 allegations of abuse <ul style="list-style-type: none"> ○ Resident to resident: 18 ○ Staff to resident: 8 ○ Other to resident: 3 ○ Drug event: 1 ○ Injury of unknown source: 4 • 9 theft/fiduciary abuse <ul style="list-style-type: none"> ○ Resident to resident: 3 ○ Staff to resident: 1 ○ Other to resident: 5 • 3 adverse major injury • 1 adverse choking event • 1 adverse event – power outage • 1 adverse event – fire • 1 potential privacy breach • 2 anonymous complaints



	<p>November: 40 cases (5 no deficiencies; 29 pending; 6 investigations not started)</p> <ul style="list-style-type: none"> • 29 allegations of abuse <ul style="list-style-type: none"> ○ Resident to resident: 12 ○ Staff to resident: 12 ○ Other to resident: 3 ○ Injury of unknown source: 2 • 6 theft/fiduciary abuse <ul style="list-style-type: none"> ○ Resident to resident: 1 ○ Staff to resident: 2 ○ Other to resident: 3 • 4 adverse drug events • 1 potential privacy breach <p>December: 31 cases (15 pending; 16 investigation not started)</p> <ul style="list-style-type: none"> • 20 allegations of abuse <ul style="list-style-type: none"> ○ Resident to resident: 8 ○ Staff to resident: 5 ○ Drug event: 3 ○ Injury of unknown source: 4 • 5 theft/fiduciary abuse <ul style="list-style-type: none"> ○ Resident to resident: 3 ○ Other to resident: 2 • 2 adverse major injury • 2 adverse drug events • 2 disease outbreaks
<p>PLANS OF CORRECTION (POC) UPDATES/REPORTING</p>	<p>1. Submitted POC 10/7/19 and accepted (F557, F600, F607, F689, F755); see Attachment A for accepted POC</p> <ul style="list-style-type: none"> • F557 Respect, Dignity/Right to have Personal Property • F600 Free from Abuse and Neglect • F607 Develop/Implement Abuse/Neglect Policies • F689 Free of Accident Hazards/Supervision/Devices • F755 Pharmacy Services/Procedures/Pharmacist/Records <p>2. POC reporting and data submission at Nursing Quality Improvement Council (10/7/19 and 12/9/19), Performance Improvement and Patient Safety Committee (10/16/19 and 12/17/19)</p>



<p>COMPLETED SITE VISITS</p>	<p>Annual Long-Term Care/Skilled Nursing Facility CMS Recertification Survey (11/12 – 11/19/19) 1. CMS 2567 received 1/9/20; most serious deficiency *G with eighteen (18) F-tags (*G = Isolated deficiencies that constitute actual harm that is not immediate jeopardy). Submission of POC due 1/21/20</p> <p>GACH Recertification Survey (11/12 – 11/14/19) 2. CMS 2567 received 12/6/19; POC submitted 12/13/19</p> <p>Life Safety Code Survey (1/6/20 – 1/9/20) 3. Exit Conference on 1/9/20 for Preliminary Findings; pending CMS 2567</p> <p>4. First revisit for F583, F600, F605, F607 and F689 (9/3 – 9/6/19) 5. Second revisit for F557, F600, F607, F689, F755 (10/14 – 10/15/19) a. Facility was found to be in compliance</p> <p>6. Abbreviated survey (9/13/19): 7 FRIs related to allegations of abuse 7. Abbreviated survey (9/24/19): 5 FRIs related to allegations of abuse 8. Abbreviated survey (10/3/19): 4 FRIs related to: allegations of abuse; anonymous complaint 9. Abbreviated survey (10/7/19): 9 FRIs related to: allegations of abuse; injury of unknown source; adverse drug event; AWOL; potential privacy breach; anonymous complaint 10. Abbreviated survey (10/10/19): 5 FRIs related to: allegations of abuse; theft/fiduciary abuse; adverse choking event 11. Abbreviated survey (10/11/19): 3 FRIs related to allegations of abuse 12. Abbreviated survey (10/17/19): 5 FRIs related to allegations of abuse 13. Abbreviated survey (10/18/19): 4 FRIs related to: allegations of abuse; theft/fiduciary abuse 14. Abbreviated survey (10/23/19): 1 anonymous complaint 15. Abbreviated survey (10/28/19): 3 FRIs related to allegations of abuse 16. Abbreviated survey (11/6/19): 2 FRIs related to allegations of abuse 17. Abbreviated survey (11/7/19): 1 FRI related to allegation of abuse 18. Abbreviated survey (11/8/19): 1 FRI related to allegation of abuse 19. Abbreviated survey (11/12/19): 4 FRIs related to allegations of abuse 20. Abbreviated survey (11/21/19): 5 FRIs related to allegations of abuse; adverse major injury 21. Abbreviated survey (11/26/19): 3 FRIs related to allegations of abuse; potential privacy breach 22. Abbreviated survey (12/5/19): 7 FRIs related to allegation of abuse 23. Issuance of Citation Class B (issued 12/6/19) for 19 residents; POC accepted and passed re-visit on 12/16/19 24. Issuance of Citation Class A (issued 12/17/19) for 5 residents; POC accepted and passed re-visit on 12/27/19 25. Abbreviated survey (12/19/19): 4 FRIs related to allegations of abuse 26. Abbreviated survey (12/27/19): continuation of 4 FRIs investigation 27. Abbreviated survey (12/30/19): 3 FRIs related to allegation</p>
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ONGOING SITE VISITS	21 FRI with documents requested; pending visit
PENDING SITE VISITS	32 FRI pending without document request or call/visit
UPCOMING SURVEYS	GACH Relicensing Survey (Re-Visit)
CONTINUOUS SURVEY READINESS AND EDUCATIONAL UPDATES	Education/training for: 1. Mandated Reporting 2. Abuse, Physical and Chemical Restraints, Privacy/Confidentiality, and Accident Prevention

